

List of outsourced activities and their performers

The following outsourced activities of K&H Pénzforgalmi Szolgáltató Kft. (registered office: 1095 Budapest, Lechner Ödön fasor 9.; cgj.: 01-09-338123) are carried out by the following entities:

1. **Transaction authorisation** - name: Global Payments Europe, s.r.o. (GPE); registered office: V Olšínách 626/80, Strašnice, 100 00 Prague 10, Czech Republic
2. **Transaction clearing and settlement** - name: NEXI Payment S.p.A; registered office: Corso Sempione, 55, 20149 Milano MI, Italy
3. **Operation and maintenance of IT systems** - name: Bankovní informační technologie, s.r.o.; registered office: Radlická 333/150 150 00 Praha 5, Czech Republic
4. **Call centre activities** - name: K&H Bank Zrt.; registered office: 1095 Budapest, Lechner Ödön fasor 9.
5. **Operation of a system to support compliance checks (NetReveal)** - name: KBC GROUP, Shared Service Center CZ; registered office: Palachovo náměstí 726/2, 62500 Brno, Czech Republic
6. **Operation of the Compliance Control Support System (Centaur)** - name: Československá obchodní banka, a.s.; registered office: Radlická 333/150 150 00 Praha 5, Czech Republic
7. **Information security officer** - name: OPTIMO Business Tanácsadó Iroda Kft.; registered office: 1068 Budapest, Király u. 80. fszt. 11.
8. **IT operation services (hardware, software, network, printing, scanning, telephone services, GIRO line)** - name: K&H Bank Zrt.; registered office: 1095 Budapest, Lechner Ödön fasor 9.
9. **POS terminal operation, call centre activities** - name: CARDNET Zrt.; registered office: 1135 Budapest, Reitter Ferenc utca 46-48.
10. **POS terminal operation** - name: UNICOMP Kft.; registered office: 8000 Székesfehérvár, Palánkai utca 3.
11. **Printing, enveloping and delivery of invoice statements, invoice letters and other forms, production of e-statement files** - name: Dockland Technologies Kft. (formerly Xerox Hungary Kft.); registered office: 1138 Budapest, Madarász Viktor utca 47-49. 2. ép. B. 6. floor.
12. **Bulk e-mail service** - name: EDIMA.email Kft.; registered office: 1061 Budapest, Káldy Gyula utca 4. 3. floor. 7.
13. **Website development and operation** - name: ShiwaForce.com Zrt.; registered office: 1123 Budapest, Alkotás utca 17-19.

14. **Provision of services for the Company's branch office in Belgium (support of licensing switch and routing; support of merchant manager; support of merchant data management; support of merchant portal)** - name: Bankovní informační technologie, s.r.o.; registered office: Radlická 333/150 150 00 Praha 5, Czech Republic
15. **Service activities for the Company's branch in Belgium (field service, technical call centre, terminal management system, development and maintenance of payment software)** - name: Ingenico Banks & Acquires France SAS; registered office: France, 92150 Suresnes, Rue Pages 13-17.
16. **Service activities for the Company's Belgian branch (mixed support and call centre activities, operation and maintenance of IT systems)** - name: KBC BANK N.V; registered office: Belgium, 1080 Brussels, Havenlaan 2.
17. **Provision of electronic invoice capture and transmission web services and related services (e.g. archiving, signature, reporting)** - name: SOLUZ.IO NV; registered office: ZWARTZUSTERSVEST 24, 2800 MECHELEN, BELGIUM